

Resume

Contact Details

Name Kira Gagliardi
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Largs Bay SA 5016
Australia
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Education/Qualifications

Qualifications Certificate IV Applied Design – Interactive Multimedia
Completed 2002
Institution Douglas Mawson Institute of Tafe
Croydon, SA

Qualifications Completed Year 12
Completed 2000
Institution Siena College
Findon, SA

Employment History

Elders Telco

Start/End Date September 2007 – Current
Position/Title Casual IT Helpdesk Consultant – (Broadband & Satellite)
Responsibilities/Achievements

- Communicate effectively with team members and management to resolve customer issues.
- Negotiate with customers with various levels of computer knowledge to repair their connection.
- Escalate fault issues to the appropriate channels and follow up.

Kira.net.au – Website Development and Solutions

Start/End Date July 2006 - Current
Position/Title Web Designer / Graphic Design (Freelance)
Responsibilities/Achievements

- Liaise and negotiate with clients & identify what image their business is trying to achieve through a web presence.
- Identify problems and develop solutions to maintain the highest quality web standards and implement the latest scripting advances in cross browser support.
- Manage and communicate with other contractors effectively to achieve deadlines.
- Organisational and time management skills with handling several projects at a time.
- Administrative and invoicing duties.

Employment History - Continued

TAFE SA Adelaide North Croydon Campus

Start/End Date	Term 3 – July 2007 – September 2007
Position/Title	Instructor/Lecturer (HPI) – Wacom E-Drawing and Dreamweaver Short Courses
Responsibilities/Achievements	<ul style="list-style-type: none">▪ Communicate effectively students to impart knowledge of subject.▪ Troubleshoot problems and answer various questions.▪ Organise class projects and notes.▪ Be available and flexible to the students needs.

Copperwire

Start/End Date	June 2005 – July 2006
Position/Title	Web Designer / Sales & Customer Service
Responsibilities/Achievements	<ul style="list-style-type: none">▪ Communicate effectively with the customer's needs, inquiries and complaints.▪ Administrative, ordering and invoicing duties.▪ Manage and communicate with other suppliers and employees.▪ Coordination of advertising (website/s) and promotional programs.▪ Opening and closing and general shop duties.▪ Organisational and time management skills with handling several projects at a time.

Microbits

Start/End Date	Jan 2005 – June 2006
Position/Title	Web Designer/ Interface Design/ Project Visual Leader
Responsibilities/Achievements	<ul style="list-style-type: none">▪ Communicate effectively with team members and management to re-design the company website.▪ Organise the structure and content of the company information and products to make it easy for users to find.▪ Understand the target market and apply design trends to appeal to customers.▪ Identify problems and develop solutions to maintain the highest quality web standards and implement the latest scripting advances in cross browser support.▪ Organise testing groups to obtain feedback on interface design.▪ Design and print promotional media promoting products and services of the company.

Skill Summary

Computer Skills/Languages:	Photoshop: Advanced Dreamweaver: Advanced HTML: Advanced CSS: Advanced Flash: Intermediate Illustrator: Intermediate Painter: Intermediate (currently learning application) PHP: Beginner – email forms Windows OS: Advanced General Knowledge
Non Technical / Other Skills:	Proven record of completing all projects on schedule and at times under budget, Consistently exceeding customer expectations, Good background in Communication between technical and non-technical persons. Excellent expertise in photo manipulation, photo retouching, design and illustration.

Awards / Recognitions

Published Digital Illustrator artist in Ballistic Publishing's EXPOSE 4. - Recognised as one of the worlds best in digital art in 2006.

November 2006 – Chosen as one of CGSociety's Hot Portfolio's – a link to my portfolio was included in the weekly CGSociety newsletter, distributed to over 200,000 readers worldwide – I received over 10,000 views in 1 week.

25th – 27th May 2007 – Urban Art show - Invited Artist held by Kent Town Rotary Club at Unley Town Hall

Resident Artist for Copia Business Machines – Adelaide Wacom Pro Shop

Interests

Digital Art and Illustration – concept painting
Web Design

Gym / Dance – Contemporary and Ballet
Movies

Professional Memberships

CGSociety– Society of Digital Artists www.cgsociety.org

Referees

Marsha Wajer

Lecturer - Multimedia and Web Design
TAFE SA Adelaide North Croydon Campus
Goodall Avenue, Croydon Park, SA 5008
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Oliver Ransom

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Oz Spiniello

Stills Photography
535 Port Road, West Croydon, SA 5008
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Mark Frahn

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